





UK REAL ESTATE

YOUR PARTNER, DELIVERING REMARKABLE REAL ESTATE PERFORMANCE



SENIOR PROPERTY MANAGER

COMPANY: APAM Ltd **LOCATION:** Manchester

REPORTS TO: Head of Property Management

TYPE OF VACANCY: Permanent **TIME/PART TIME:** Full Time

BUILD A CAREER WITH APAM - CONNECT, GROW AND CREATE VALUE

ABOUT US

APAM delivers tailored solutions that drive remarkable real estate outcomes for our partners. Our fully integrated team of 55, based in London and Manchester, provide services for every stage of the real estate cycle, across a diverse range of sectors.

Over the last decade, we have delivered successful real estate solutions for £4B worth of real estate across the UK, working with global institutional and private investors, private equity groups, local authorities and stakeholders, as well as lending banks, special servicers and other debt providers.

ABOUT YOU

You're energetic and collaborative, someone who does not accept things as they are 'supposed to be', or 'have been' done. APAM is an original. We are market leaders and not followers. Together, we'll create innovative solutions aligned with our clients' objectives and needs.

WHY APAM?

- Dynamic, challenging and interesting work
- Personal development and training opportunities
- Friendly, professional, and collaborative work environment
- Part of the Catella Group network extends across Europe and Hong Kong
- WorkWell programme (wellbeing, charitable and engagement initiatives)
- Reward and Recognition Programme
- Fosters diversity and inclusion
- ESG framework and Responsible Investment process

ABOUT THE ROLE

We are looking for a Senior Property Manager with a passion for UK real estate to join our fast paced, dynamic and friendly team.

Whilst you will be required travel independently around the UK visiting assets, you will play an important role in our integrated team, where Property Management, Asset Management, Investment Management, Investor Reporting, Directors and Ops all work closely together.

This is a great opportunity for an individual looking to contribute to the success of a growing organisation.



KEY RESPONSIBILITIES:

The role is broad however key responsibilities will include overseeing the provision of common services to properties and tenants, liaising with clients, solicitors, agents & consultants and directing site based staff. This role will involve regular travel around the UK as it will be necessary to visit the assets that are being managed by APAM. Specific responsibilities include but are not limited to:

- Management of rental and other income including tenant arrears.
- Dealing with insurance renewals and claims.
- Dealing with repairs, obtaining quotes and dealing with contractors.
- Dealing with tenants applications to assign, sublet, alter and wayleave applications.
- Ensuring tenants' compliance with lease obligations
- Preparation and management and administration of service charges and other expenditure, including setting budgets and assisting with year-end reconciliations.
- Updating property records on Propman.
- Overseeing the provision of common services to properties and tenants.
- Ensuring compliance with statutory legislation including Health and Safety and other regulations.
- Assisting in the acquisition and disposal of properties.
- Working with clients on all other matters relating to the clients' property portfolio.
- Liaising with letting agents, solicitors and other consultants.
- Supervising, directing and maintaining up to date records for site based staff.
- Other ad hoc duties as and when required.

SPECIAL REQUIREMENTS (e.g. travel, unsocial hours)

- Normal Hours of work for this role are 5 days a week 9.00 am 6:00 pm based in the Company's London office –please note we currently have special arrangements in place for working safely during the coronavirus outbreak.
- Must be flexible and able to work extended hours as likely necessary on occasion.
- May be required to travel both within the United Kingdom and abroad

SKILLS AND EXPERIENCE

- 5 years minimum experience in commercial property management.
- Ideally qualified and a member of the Royal Institution of Chartered surveyors (MRICS).
- Ability to read and understand leases.
- Previous use of Propman or other similar property management software preferable.
- Ability to operate independently.
- Competent in the use of Word, Excel, Powerpoint and Outlook.
- Holds an Open Drivers License.
- Ability to work in a fast paced team environment.
- Ability to learn and apply concepts quickly.
- Strong verbal and written communication skills.



KEY COMPETENCIES

We use our key competency framework to recruit and develop our team because we want to ensure our people have the ability to exceed expectations and make a real impact on the work we do.

Exceed

- Can be fully relied upon to deliver tasks and outperform deadlines
- Strong focus on client delivery and servicing
- Outperforms targets/ metrics/ deadlines
- Energetic and confident to talk about APAM's business
- Proactively seeks work
- Monitors resourcing and seeks efficiencies

Pioneering

- Leads by example and inspires others
- Listens to ideas / concerns and finds innovative solutions
- Shares knowledge and expertise
- Proud of achievements and aware of areas for improvement
- Diversity of thinking
- Dedicated to providing a bespoke service
- Markets APAM's values and brand

Committed

- Displays collaborative approach to working
- Strong networker/ attends events
- Proud to work at APAM
- Manages self, engages others and delegates effectively Actively seeks to
- develop others
- Empathetic/relatable/ Listens to team mates
- Contributes to improve working environment

Resilient

- Seeks new business / new contacts
- Adaptable / decisive
- Aware of financial impacts
- Supports others when under pressure
- Drives Strategic planning and process
- Contributes to process innovation in response to data-driven insight
- Generates revenues
- Delivers ideas to expand APAM's services

Integrity

- Excellent client relationships Promotes inclusion, wellbeing and speaking up
- Champions internal processes and compliance
- Understands mandate authorities, reporting requirements and business plans
- Demonstrates ethical and professional behaviour. Supports ESG initiatives.
- Promotes a clear and honest feedback culture
- Reports and monitors risk



